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Resume Number: 0425206817989482012

Security Clearance: Top Secret SCI

Colorado Springs, Colorado

Objective
To obtain a position as a senior network engineer

Summary of Qualifications
• 10+ years professional experience working with computers/networking technology
• Cisco Certified Internetwork Expert (CCIE) Routing & Switching Written Exam completed 1/12/2012
• Current Cisco Certified Network Professional (CCNP)
• Current Cisco Certified Design Professional (CCDP)
• GIAC Security Essentials Certification (GSEC) DOD 8570 IAT-Level II
• Current TOP Secret SCI Security Clearance
• Experienced in utilizing Windows 2000, Windows 2000/2003 Server, XP, installing Microsoft software, and networking computer systems
• Effective in maintaining user accounts and conducting preventive maintenance daily
• Worked the PAC-TNOSC Program
• Worked on the C2BMC Missile Defense Program
• Worked for the Pacific Command NMCI project as an installation technician
• Worked with the PACOM customer technical representative on the NMCI support team under a GS-13 position as a federal contractor

Employment History
Network Engineer
Raytheon IIS/Ballistic Missile Defense Network Operations Center (BNOSC), PACOM Hawaii January 2005-July 2006
NORTHCOM Colorado Springs July 2006-Present

• Lead engineer responsible for enterprise integration of a $3.5 million network management tool upgrade to the Ballistic Missile Defense Network.
• Led C2BMC NetOps support for a $150 million + missile defense capability/flight test (FTG-06a). Commended by government leaders for top-notch NetOps results.
• As ballistic missile defense network operations and security center network engineer performed network optimization and characterization vital to success of FTM-15…a major missile defense capability test.
• Responsible for keeping the Network that consist of at least 20 sites around the world running 24/7/365.
• Daily monitoring of the Cisco network devices using the network management software Neuralstar/Doppler Vue.
• Utilizes Solar Winds (NCM, NPM), CiscoWorks Multicast Manager, OPNET and other available network management tools to plan, design, deploy, operate, and optimize service provider infrastructures

• Perform network capacity planning and performance analyses with IT Guru Network Planner, ACE Analyst, ACE Live, Ethereal to perform network design analysis and configuration validation/recommendations
• Collect network performance information required for day to day operations validation and present oral briefings to leadership/technical staff
• Analyze and understand client's requirements, organization functions, and decision making processes
• Able to create and develop techniques to improve management, monitoring, assessment and response to network related events
• Capable of developing and employing procedures to provide guidance in network related tasks
• Able to understand and act upon conflicts with diplomacy and tact, relating to network management, network security and configuration control
• Possess strong organizational skills and attention to detail
• Strong project management and organization skills, including the ability to draft clear and concise reports and to brief daily network security operations summaries and pending issues and concerns to senior leaders and a larger audience
• Coordinates with JFCC-IMD, MDA, GMD and C2BMC network infrastructure, hardware and/or application service providers on various issues and concerns
• Participates in meetings and daily stand ups with JFCC-IMD, GMD, MDA, external organizations and other Commands related to network operations and security issues affecting BMDS network infrastructure components and assigned systems
• Access to sensitive and classified information; Current Top Secret SCI clearance
• Responsible for the creation of configuration guides to isolate portions of the network for operational test.
• On call for support to the Tier 1 team to troubleshoot any network related issues.
• Troubleshooting duties on the network are to include, multicast, OSPF, static routes, crypto issues, NAT, HSRP, VLANs, VPN, VLAN Trunking Protocol, Spanning Tree, AAA/Radius, and SNMP issues.
• Experience using the Opnet Suite of tools: Ace Live, ItGuru
• Helped to lead a small team to redesign the multicast network to take advantage of Sparse Mode with correctly placed Rendezvous Points.
• Cisco equipment used: Switches: 2950, 2970, 3560, 3750, 4500, Routers: 2821, 3745, and 3845.
• Helped build C2BMC in the PACOM region from the start
• Maintained a variety of systems to include Sun Servers, Cisco Routers/Switches, Marconi ATM Switch, Windows 2000 machines, and Windows 2000/2003 Advanced Servers
• Maintained the C2BMC network, and supported numerous upgrades too all systems
• Helped to write and update operational procedures

Network Security Systems Analyst
SMF Corp/Pacific TNOSC Fort Shafter, Hawaii June 2004-December 2004

• Maintained the computer security of the US Army Pacific Theater Network for Okinawa, Japan, Alaska, and Hawaii
• Monitor the flow of unclassified information (NIPRNET) and Classified information (SIPRNET) using the Microsoft Exchange Link Monitor and other system tools like Spectrum
• Provide 24x7 Help Desk Support (Perform Tier 1 Troubleshooting)
• Troubleshoot customer problems by utilizing the following tools: NSLOOKUP, trace route, ping, telnet, test message, and asking various troubleshooting questions
• Utilize the ACL, IDS, Spectrum, MRTG, NETIQ, and equipment to maintain communication connectivity with the Pacific AOR
• Document all work using the Remedy software program
• Maintain TNOSC web page notices/downloads using Microsoft Front Page

Systems Administrator
Anteon Corporation/Pacific Command Honolulu, Hawaii January 2004-June 2004

• Provided technical assistance to transition HQ USPACOM legacy unclassified and classified networks to the Navy Marine Corps Intranet (NMCI) by collecting and validating user requirements, assessing quality of NMCI system deliveries, managing NMCI order and NMCI system discrepancy databases
• Migrated legacy systems that are no longer supportable or those that require update/revision for NMCI compatibility

• Developed a professional correspondence (program documentation) required for Quality Assurance and Program Management tasks
• Provided Technical assistant tasks to include: System Mapping – assist with SOCPAC inventory mapping/legacy application/legacy peripherals, validation of user requirements
• Database analysis for input and maintenance of customer information in NET Tool
• Quality assurance evaluation of delivered services, and preparation of associated reports and surveys for management

Systems Administrator
Altres Technical Staffing Honolulu, Hawaii July 2003-January 2004

• Responsible for setting up classified and unclassified Dell desktops on multiple military bases to include Pearl Harbor, Makalapa, and Camp Smith
• Transferring data from the legacy computer to the new NMCI machines
• Setup printers onto the network, configuring outlook, bringing the user's old personal folders and personal address book to the new machine
• Different methods of on the spot troubleshooting, slaving hard drives, and getting network connectivity

Radio/Computer Operator
US Army Special Operations Command Pacific Camp Smith, Hawaii January 2001-July 2003

• Worked with foreign dignitaries in Thailand and in the US
• Selected in 2002 and 2003 to attend a weeklong conference for Pacific Asia Special Operations Conference to serve as a member of the Information Technology/Audio Visual team
• Established small fully functional networks for e-mail and file sharing
• Setup robust satellite communications using top-secret material

Radio Communications/Computer Specialist
US Army 225 Forward Support Battalion Schofield, Hawaii January 2000-September 2001

• Monitored and maintained 52 computers, loaded software, setup e-mail accounts, and submitted work orders for computer maintenance
• Worked with other SINGAR's radio operators, maintained stable communications and troubleshot on-the-spot problems

Education Path
Devry University Online
Bachelors of Science in Network and Communications Management
Completion Date: April 2011

Heald College, Honolulu Hawaii
Associate in Applied Science Degree in Networking Technology
Completion Date: October 2005

Heald College, Honolulu Hawaii
Associate in Applied Science Degree in Computer Information Technology
Completion Date: October 2004

Whitcomb High School, Bethel Vermont
High School Diploma

GIAC Security Essentials Certification (GSEC)
GIAC Certified Windows Security Administrator (GCWN)
Cisco Certified Design Professional (CCDP)
Cisco Certified Design Associate (CCDA)
Cisco Certified Network Professional (CCNP)
Certified Network Associate (CCNA)
Cisco Certified Entry Networking Technician (CCENT)
CCNA Network Academy Program

MCSE Program
Configuring Juniper Networks Firewall/IP Sec VPN Products
Sun Fire Workgroup Server Maintenance and Administration (SM-258)
Intermediate System Administration for the Solaris 10 Operating System
Advanced System Administration for the Solaris 10 Operating System
Sun Systems Fault Analysis